

Traveling Abroad?



Let Us Know!

If you are going to be traveling overseas and intend to use your Debit Card, call the Deposit Services Department of Cape Cod Cooperative Bank to ensure smooth service as you travel.

For more information, please read the reverse side of this insert.



"A part of the Cape. A part of your life."

800-641-1100

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“An ounce of prevention is worth a pound of cure.”

- Benjamin Franklin

As part of our ongoing effort to proactively protect your identity, we are using a service through our debit card processing company to monitor highly unusual activity. Since so many fraudulent cases are arising from outside the United States, one of the things that raises a red flag is use of the debit card overseas. A simple phone call to Cape Cod Cooperative's Deposit Services Department will help ensure smooth service while you are on vacation.

The debit card processing company tries to call you directly to verify the activity. If they reach you and confirm that you are not using this card and that an unauthorized person is transacting on your account, then the debit card will be “hot carded” and no further activity can occur. If they cannot reach you, then they will contact us at the Bank and alert us to the activity and that they are in fact “warm carding” it which will then only allow deposits to be made until you are reached to verify the debit activity.

IF YOU FORGET, do not be alarmed, you will be ok. If you go on vacation and forget to alert us here at the Bank, you can always call the toll free number on the back of your debit card (one is for overseas and one is for U.S.) and let them know. You will be able to verify your identity with them by answering a couple of questions.

An additional note: if you are traveling overseas with intentions of using your debit card, please remember that this feature is only available if your debit card is linked to your checking account. If you have it linked to your savings account, it will not work.

***Happy Traveling from Your Friends
at Cape Cod Cooperative Bank!***